



# CITY FLEET CARE

## PREVENTATIVE MAINTENANCE PROGRAM



[www.cityrentatruck.com](http://www.cityrentatruck.com)

WORK READY ON DEMAND

# **GAS UNITS: \$200 PER MONTH**

# **DIESEL UNITS: \$225 PER MONTH**

## **WHAT IS COVERED**

Oil changes, serviceable fuel filters, air filters, cabin air filters, tire rotations, steering alignment, and other manufacturer specified maintenance are all part of the City Rent a Truck Preventative Maintenance Program. Our service team requires a 24 hour notice for approval on all maintenance requests.

## **WHAT ISN'T COVERED**

Glass damage, tire damage or excessive wear, repairs due to excessive idle hour usage, negligence, abuse, damage, auxiliary equipment, consumable fluids, lost/missing items from unit, vehicles exceeding 19,500 lbs. GVWR, failure to properly maintain vehicle, and maintenance not authorized by City Rent a Truck.

## **DEDICATED MAINTENANCE MANAGER**

When you sign up for the City Rent a Truck preventative maintenance program, you will be assigned your own dedicated maintenance manager who will track service intervals on all of your rental units.

## **NATIONWIDE VENDORS**

City Rent a Truck has national accounts with the following vendors. If you have a separate preferred vendor please reach out to the City Rent a Truck Service team 48 hours in advance for approval.

### **Valvoline Instant Oil Change**

- 1,800+ locations nationwide
- No appointment necessary
- Average down time of 15 minutes

### **Discount Tire**

- 1,150+ locations
- Free tire patches
- Fast turn around

## **CONTACT SERVICE**

Our Field Service Team ensures your units are operational, connecting you with local support for maintenance to minimize downtime.



833-568-5101



[service@cityrentatruck.com](mailto:service@cityrentatruck.com)

## **PM STANDARDS**

- **Oil Change Diesel** - 15,000 mile maximum interval
  - Please refer to oil life monitor or OEM guidelines
- **Oil Change Gasoline** - 7,000 mile maximum interval
  - Please refer to oil life monitor or OEM guidelines
- **Air Filters** - as determined by the Air Filter Restrictor Gauge (if equipped) or every other oil change.
- **Fuel Filters** - as determined by Fuel Filter Life Gauge (if equipped) or every other oil change
- **Cabin Air Filters** - every other oil change.
- **Tire Rotation** - with every other oil change service.
- **Steering Alignment** - as necessary with tire replacement

## **TIRE REPLACEMENT**

Tire replacements by City Rent a Truck require approval beforehand, with replacements scheduled at 36,000 mile intervals. Premature wear may incur prorated costs. Services must be done at discount tire stores unless authorized by the City Rent a Truck Service team. Operators are responsible for proper vehicle maintenance to prevent damages not covered by the program.